

 	 BHARAT SANCHAR NIGAM LIMITED (A Government of India Enterprise) Corporate Office (Revenue Management Branch - CFA) 2 nd floor, Room No. 216, Eastern Court, Janpath, NEW DELHI-110 001
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Circular

No. 2-24/2008-BSNL/TR.
To

DATED: 14TH MARCH, 2013

All Heads of Telecom Circles/ Metro Telephone Districts,
Bharat Sanchar Nigam Limited.

Subject: Dispensing with obtaining of reports from Revenue Authorities regarding financial position of defaulters and from Police Authorities regarding whereabouts of the defaulting customers; before write-off of irrecoverable outstanding telephone dues of Basic Services.

Police and Revenue Authority reports regarding whereabouts and financial position of the defaulter are prescribed to be obtained vide Rule-192 of Telecom Manual Volume-XIV before a case is finally recommended for write off of irrecoverable telephone dues. However, under the same rule, the Heads of Circles were vested with the powers to dispense with reports of Revenue Authorities in individual cases with outstanding up to Rs.10,000/- (Rupees Ten thousands only). These powers were subsequently enhanced from time to time with a view to facilitate write off of irrecoverable telephone outstanding dues. At present the Heads of Circles are vested with powers to dispense with Police as well as Revenue Authority reports in respect of defaulters with outstanding upto Rs. 2,00,000/- (Rupees Two lacs only) per case with further sub delegation below the level of Heads of Circles for outstanding amount upto to Rs. 1,00,000/- (Rupees one lac) per case.

In this regard, BSNL Circles are reported to be facing difficulty in getting these reports from Police and Revenue Authorities, who as intimated by the Circles are not co-operating for providing these reports to BSNL, which is now a PSU and not a Government Department since 1st Oct, 2000. Due to non availability of Police and Revenue Authority Reports against defaulters with outstanding more than Rs, 2,00,000/- (Rupees Two lacs only), the Circles are not able to write-off the irrecoverable dues against such cases though all possible measures for recovery of the same are exhausted. **This issue was raised by some Circles during IFAs conference held in Corporate Office, New Delhi in the year 2012, with the proposal to completely dispense with the requirement of obtaining Police and Revenue Authorities Reports against a defaulter, without any monetary limit of outstanding telephone dues), so that after having exhausted all the measures prescribed for recovery of irrecoverable outstanding telephone dues against a defaulter as per write-off policy of BSNL,** the amount in default could be written-off without referring matter to Corporate Office, New Delhi for obtaining approval for such dispensation in cases with outstanding telephone dues beyond Rs. 2,00,000/- (Rupees Two lacs only).

The matter has been examined in this office and keeping in view the slow progress of BSNL Circles in writing-off the irrecoverable outstanding telephone dues of Basic Services and the reasons for the same provided by the Circles, the proposal of BSNL Circles was submitted for consideration to the Management Committee of BSNL Board. The Management Committee of the BSNL Board in its' 160th Meeting, held on 6th March, 2013 (Item No. 160.09), have approved the proposal submitted in this regard.

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Accordingly, the approval of the Management Committee of the BSNL Board is hereby conveyed to do away with, completely the requirement of obtaining reports from Revenue Authorities regarding financial position of defaulters and from Police Authorities regarding whereabouts of the defaulting customers, in respect of defaulter cases (without any monetary limit with regard to amount under default), which are otherwise fit for write-off in accordance with write-off policy of BSNL. However, the Heads of Circles/SSAs may call for these reports from Revenue/ Police Authorities, if considered necessary.

These instructions are issued in partial modification of the write-off policy on BSNL's irrecoverable telephone revenue - Basic Services, prescribed vide this office Circular No. 2-32/2002-BSNL/TR dated 19th Sept, 2006 & No. 2-24/2008-BSNL/TR dated 16th Jan, 2009 and shall have immediate effect. Other conditions mentioned in these Circulars remain unchanged.



(G. P. Verma)
GM (Finance)-CFA

Copy for information to:

1. CMD, BSNL.
2. All Directors on BSNL Board.
3. Executive Director (Finance), CO BSNL.
4. GM (Finance)-CM/ GM (Finance)-EB/ GM (Finance)-NB, GM (RA), GM (CA), GM (Internal Audit), CO BSNL.
5. Asst. C&AG (Comml) 10-Bhadur Shah Zaffar Marg, New Delhi – 2.
6. DGMs (RM-I/ RM-II/ T&C) CFA, CO BSNL.



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GM (Finance)-CFA